



Accidental Damage Protection for Laptops and Chromebooks

With the recent implementation of remote and hybrid learning environments, thousands of devices are now in transit between schools and student homes. This is driving an increase in accidental damage to devices. Combine that with a national laptop shortage and Technology departments are suddenly under an immense amount of pressure to keep working devices in circulation. What they need is a SHIELD.

The Trox SHIELDSM Protection Program offers one of the best coverage plans in the industry. Trox SHIELD acts as an extension of the original manufacturer (OEM) warranty and includes accidental damage protection. Trox coordinates all repair services on behalf of the purchaser for devices covered under the original OEM warranty. This provides convenience and peace of mind for tech and IT teams who are already busy with multiple demands for their time.

PROGRAM FEATURES & BENEFITS

- ▶ Set up and deployment provided by Trox
- ▶ Repairs done in 10 days plus shipping time*
- ▶ Free shipping to and from school location
- ▶ Single and multi-device packaging included
- ▶ 24/7 access to SHIELD Customer Service Portal
- ▶ Zero cost of ownership guarantee (no deductibles or fees)

* Repair time subject to parts availability.

SINGLE AND MULTIPLE YEAR PROTECTION FOR COMPUTING DEVICES

Feature	Trox SHIELD Extended	Trox SHIELD with ADP	Trox SHIELD with ADP Plus
Extension of OEM warranty	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Unlimited component failure repairs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Coverage from 1 to 4 years	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tiered Pricing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shipping included	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Single and multi-device packaging	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
24/7 customer service available	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accidental damage repair	<input type="checkbox"/>	<input type="checkbox"/> *	<input type="checkbox"/> **
Battery & power replacement program***	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Replacement, if not repairable	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Clip-on, always On case	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



* 1 claim per serial number per year

** Unlimited claims

*** One replacement over and above manufacturer cover for the duration of the policy
See Terms & Conditions for more information.

TROX SHIELD COVERS COMPUTING DEVICES FROM MULTIPLE MANUFACTURERS:



Trust Trox for every aspect of your mobile device management—from purchase and deployment through repair, management, and end of life services.

Need more info? **Contact sales@trox.com**

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Contact your Trox Account Executive
or call **1.855.TROX355** | **Trox.com**

