

# SURGICALLY CLEAN AIR PURIFIERS

## FAQs

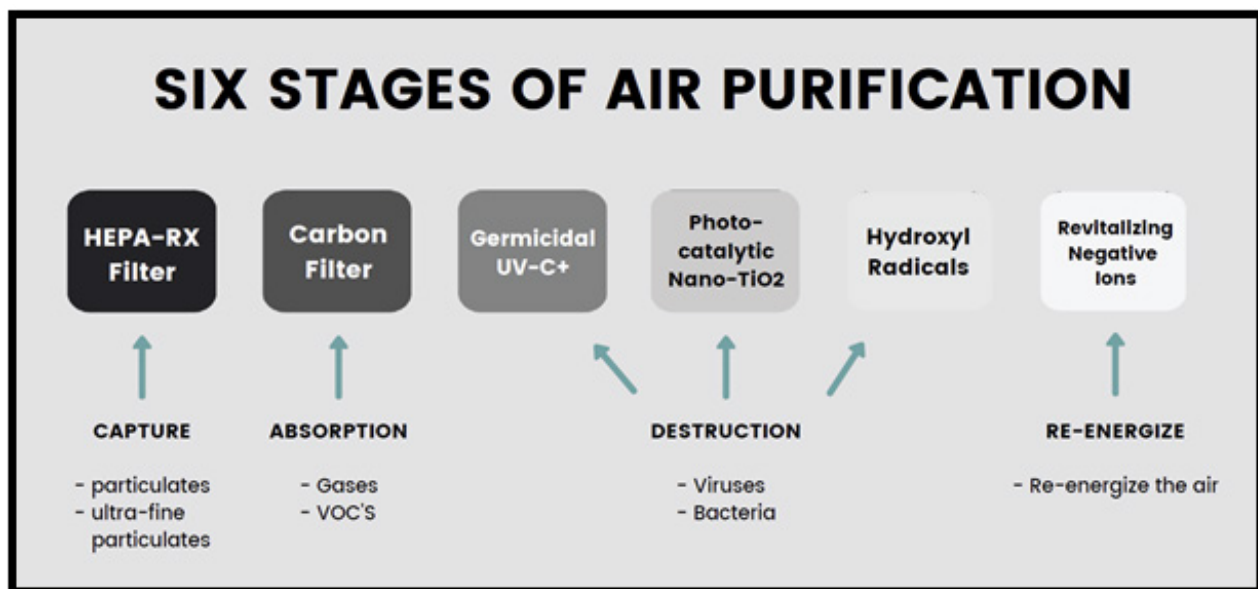
### Air quality, surgically clean air purifiers, and how to maintain the air purification system

#### What do Surgically Clean Air Purifiers do?

Many people pass through daycare centers, public schools and university lecture halls every day. This can create high concentrations of contaminated indoor air. Surgically Clean Air Purifiers can improve the indoor air quality for students, parents, visitors, and staff. These world-class, premium, commercial air purifiers remove chemicals, toxins, germs, odors and viruses.

#### How do Surgically Clean Air Purifiers work?

There are six stages of air purification.



#### Will a Surgically Clean Air Purifier alter the temperature of my indoor environment?

Not directly as it has no heating or cooling components. They do, however, circulate the air within a room, which can have some indirect positive effects on indoor air temperature.

## Will the Surgically Clean Air Purifier alter the humidity of my indoor environment?

Not directly as it has no water source. They do, however, circulate the air within a room, which can have some indirect positive effects on humidity.

## Are Surgically Clean Air Purifiers safety certified?

All Surgically Clean Air Purifiers are independently lab tested and certified to comply with U.L. standard 867 and CSA standard C22.2 No. 187-M1986 by ETL and bears the ETL and CETL mark under-report No. 3035728.005.

## Sometimes you may hear a “snapping” noise when a Surgically Clean Air Purifier is operating – why is that?

During initial use, snapping sounds may be heard and are completely safe. This is normal, and the unit may continue to make these noises for the first few days of operation as large dust particles are “zapped” by the electronic cell. After the break-in period, only an occasional snap will be heard. As the cell becomes dirty, it will snap more frequently. When this occurs, the cell should be washed. If the unit is wet, it can also make snapping sounds – if this happens, remove the electronic cell and allow it to dry.

## Which speed should I use on my Surgically Clean Air Purifier?

Surgically Clean Air Purifiers clean the air using the superior six-stage filtration system and its large airflow capacity. The more air you move through the Air Purifier, the cleaner the air. Therefore you should adjust the airflow speed based on the level of cleaning you desire.

## Does a Surgically Clean Air Purifier still work as well with the windows open?

The six-stage filtration is always working at its maximum effectiveness whenever the unit is turned on, and the more airflow through the room and the unit, the cleaner the air. When open windows create airflow currents, it helps to circulate air through the room and spreads the clean air out faster and allows the dirty air to get to the machine easier.

## I see air purifiers at my local hardware store selling for a lot less than a Surgically Clean Air Purifier. What’s the difference between them and a Surgically Clean Air Purifier?

In general, the cheaper the unit, the less sophisticated filtration system it has and the less airflow movement it creates—the combination of these two results in drastically reduced air cleaning efficiency. In addition, depending on the amount of pollutants in the air, the small amount of carbon found in many substandard air purifiers can be depleted within weeks, making the unit useless very quickly.

## How will I know if my Surgically Clean Air Purifier is removing harmful contaminants from the air?

Air purification is generally an invisible operation. That said, some users notice the difference once they install a Surgically Clean Air Purifier. They find the air fresher and lighter, feel more energized, and see less dust on furniture, floors and fixtures.

## Can I leave my Surgically Clean Air Purifier on all the time?

Yes! Surgically Clean Air Purifiers are designed for continuous use. We encourage customers to leave their purifier on at all times to achieve the healthiest environment possible.

## Is it difficult to change the filters on a Surgically Clean Air Purifier?

Changing the filters on a Surgically Clean Air Purifier is very easy. The filters can be cleaned and changed in a matter of minutes. You do not need any special tools or skills.

Download a PDF document of the '[How to Guides](#)' for the Jade Surgically Clean Air Purifier.

## How expensive are the filters and UV Bulbs that need to be changed on a Surgically Clean Air Purifier?

All Surgically Clean Air Purifiers are designed to be very easy and inexpensive to maintain.

Reach out to us for more details about '[filters & accessories](#)'.

## When do I need to clean and change the filters in Surgically Clean Air Purifiers?

All Surgically Clean Air Purifiers have indicators on the control panel, which are explained in the user manual. Each element is very easy to clean or change as required and is designed to have very few parts to replace. The time between cleanings will vary depending on how long you run your unit each day and how dirty your indoor air is.

## Do Surgically Clean Air Purifiers emit ozone?

No! In fact, indoor ozone levels are actually reduced when operating Surgically Clean Air Purifiers because of the sophisticated technologies contained within a unique six-stage filtration process. RTI International, a reputable independent third-party research company, did testing that proved a Surgically Clean Air Purifier does not produce measurable ozone levels.

## Do Surgically Clean Air Purifiers produce or introduce anything that can be considered harmful to your health?

No. Surgically Clean Air Purifiers are designed to safely clean indoor air.

## Why do Surgically Clean Air Purifiers have a Negative Ion function?

According to Columbia University, studies of people with winter and chronic depression who spent time in rooms with a higher concentration of negative ions show that the negative ions helped relieve depression as much as antidepressants, without the side effects associated with taking drugs.

Today, general scientific understanding suggests that negative ions increase oxygen flow to the brain, which results in more mental energy, decreased drowsiness and higher mental alertness. Not everyone experiences the same level of benefit from breathing in negative ions, but those who do can feel very refreshed. Negative ions, such as those emitted from a Surgically Clean Air Purifier, also help clean the air.

## Do the Surgically Clean Air Purifiers come with a warranty?

Surgically Clean Air warrants that your Surgically Clean Air Purifier (product) will be free from defects in material or workmanship for one (1) year from the date of purchase provided that you have replaced the filters with original Surgically Clean Air replacement filters according to the manufacturer recommended filter replacement schedule listed in the Surgically Clean Air's User Manual and on the Surgically Clean Air website.

For details, please refer to the detailed warranty conditions provided [here](#) and the Surgically Clean Air [customer reviews](#).